



## Public Service Commission of South Carolina Tariff Summary Sheet as of March 17, 2010

Verizon Long Distance LLC

Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2010-51	2/17/10	3/20/10	16
<u>Summary:</u> This filing grandfathers Consumer Travel Card Services which includes Residential Travel Card, Away From Home Service, Travel Card Conference Calling, Travel Card Options, and Joint Offer Card Service. This filing also grandfathers Residential Personal Toll Free Number.			
E2009-364	10/21/09	10/27/09	30
<u>Summary:</u> The purpose of this filing is to grandfather SimpleOptions calling plan and Business Travel Card.			
E2009-176	6/25/09	9/25/09	4
<u>Summary:</u> This filing adds an additional calling plan to the Business Unlimited Long Distance Service Bundled Service Option.			
E2009-131	5/12/09	9/25/09	15
<u>Summary:</u> This filing grandfathers Plan E Service making it only available to existing Customers. The Company plans to withdraw Plan E Service entirely in the 3rd quarter of 2009. The Commission and Customers will be notified prior to the withdrawal.			
E2009-38	2/20/09	5/18/09	156
<u>Summary:</u> Commission notification letter and name change replacement tariff to reflect the Company name change to Verizon Long Distance LLC.			
E2009-7	1/9/09	1/17/09	6
<u>Summary:</u> This filing increases FirmRate Plus Plan and FirmRate rates.			
E2008-398	11/18/08	11/25/08	5
<u>Summary:</u> This filing corrects a rate for the Business Unlimited Long Distance Bundle Service Option One Year Term. Since inception of this plan the One Year Term monthly recurring charge has been \$15.00. Due to a scrivener's error it was tariffed at \$13.00. Customers were told the rate was \$15.00 when they signed up for this option and have consistently been billed \$15.00. There is no impact on any Customer.			
E2008-337	10/1/08	11/1/08	7
<u>Summary:</u> This filing makes text revisions to Plan F Service to reference that MSLs are posted in the Company's Domestic Product Guide at <a href="http://www.verizonldregulatory.com">www.verizonldregulatory.com</a> . This filing also increases Plan D Service Monthly Recurring Charge (MRC), increases Plan F Service 300, 500 and 1000 Allotment MRC's and increases Plan G Service MRC.			
E2008-303	9/25/08	10/1/08	19
<u>Summary:</u> This filing makes text revisions to distinguish calling plans that have a Monthly Usage Guarantee (MUG) instead of a Minimum Spend Level (MSL). This filing also makes text revisions to reference that MSLs are posted in the Company's Domestic Product Guide at <a href="http://www.verizonldregulatory.com">www.verizonldregulatory.com</a> . This filing also makes text changes to the SimpleOptions Plan.			
E2008-279	9/17/08	11/7/08	6
<u>Summary:</u> This filing increases Plan B Service (Best Times) Monthly Recurring Charge (MRC) maximum rate from \$5.95 to \$11.95. This filing also increases the current Plan B Service (Best Times) MRC rate from \$5.95 to \$6.95. The maximum rate increase is not a general rate increase and does not impact the general body of ratepayers.			

Revision	Date Filed	Effective Date	# of Pages
E2008-273	9/9/08	9/15/08	9
<u>Summary:</u> This filing adds a 25% Supplemental Discount to the One and Three Year Term commitments for SimpleOptions and FlexDistance Plan.			
E2008-267	8/29/08	10/1/08	12
<u>Summary:</u> This filing makes text revisions to reference that MSLs are posted in the Company's Domestic Product Guide at <a href="http://www.verizonldregulatory.com">www.verizonldregulatory.com</a> .			
E2008-226	7/28/08	8/5/08	7
<u>Summary:</u> This filing is intended to reverse the tariff filing submitted on July 9, 2008, due to temporary systems issues that currently prevent implementation of that change.			
E2008-174	7/8/08	7/16/08	7
<u>Summary:</u> This filing adds a 25% discount to the One and Three Year Term commitments for SimpleOptions and FlexDistance Plan.			
E2008-125	6/13/08	6/23/08	6
<u>Summary:</u> This filing increases FirmRate Plus Switched Access rates and increases FirmRate Switched Access rates.			
E2008-106	5/21/08	6/21/08	19
<u>Summary:</u> This filing revises the plan names for Plan C Bundle Service Option, Plan L Bundle Service Option and makes text changes to Limitations of Service language for Plan K Service-Unlimited, Plan N Service-Unlimited and Plan O Service-Unlimited.			
E2008-45	3/19/08	4/19/08	10
<u>Summary:</u> This filing increases Long Distance Message Telecommunications Service (LDMTS) Residential Minimum Spend Level (MSL), increases Plan C Bundled Service Monthly Recurring Charge (MRC), increases Plan D Service MRC, increases Plan F Service 60 Minute Allotment MRC, increases Plan L Service Bundled Service Option (MSL) and increases Plan M Service MRC. Customers have been notified of these rate increases via bill messages. Copies of these messages are enclosed with this filing.			
E2008-41	3/13/08	3/25/08	5
<u>Summary:</u> This filing reduces the FirmRate Advantage Plan One Year Term and Three Year Term Minimum Spend Levels (MSL). Previously, the MSL rates for the FirmRate Advantage Month-To-Month, One Year Term and Three Year Term have been the same. We are reducing the One Year Term and Three Year Term MSL, thus they are now being identified separately.			
E2008-23	2/7/08	2/16/08	5
<u>Summary:</u> This filing increases the FirmRate Plus Plan Minimum Spend Level (MSL).			
E2007-210	12/11/07	1/17/08	6
<u>Summary:</u> This filing adds Plan P Service			
E2007-175	10/12/07	10/19/07	3
<u>Summary:</u> Replacement Tariff Page			
E2007-117	8/9/07	8/20/07	6
<u>Summary:</u> This filing increases FirmRate Plus Plan Minimum Spend Level (MSL) and increases FirmRate Switched Access Usage Rates. Customers have been notified of these increases via bill messages.			
E2007-94	7/16/07	7/23/07	5
<u>Summary:</u> This filing adds a qualifying local package to Business Unlimited Long Distance Service Bundled Service Option.			
E2007-65	5/31/07	7/1/07	10
<u>Summary:</u> Text Changes, Rate Increases			

Revision	Date Filed	Effective Date	# of Pages
E2007-51	5/1/07	6/8/07	7
Summary: This filing increases Plan D Service Monthly Recurring Charge (MRC), Plan L Bundled Service Minimum Spend Level (MSL) and Plan M Service MRC.			
E2007-41	4/13/07	5/14/07	13
Summary: This filing removes references to LEC qualifiers in the FirmRate Advantage Plan, as they are not applicable. This filing also adds One and Three Year Term Plans and the accompanying Termination Liability language to FirmRate Advantage and FirmRate Plus Plan to allow for greater pricing options and reduces the Month to Month rate for Switched Access Outbound and Switched Access Inbound FirmRate Advantage Plan Month to Month rates.			
E2007-37	4/3/07	5/1/07	5
Summary: This filing increases Plan C Bundled Service Monthly Recurring Charge.			
E2007-36	4/3/07	4/21/07	8
Summary: This filing adds American Samoa to the definitions of the US Territories in Travel Card Services and Away from Home Service and removes the reference to US Territories from the residential calling plans included in this filing.			
E2007-35	4/3/07	4/9/07	13
Summary: This filing adds Business Unlimited Long Distance Service Bundled Service Option			
E2007-7	3/1/07	4/1/07	6
Summary: This filing adds Long Distance Message Telecommunications Service (LDMTS) Residential MSL.			
E2007-1	2/22/07	3/1/07	8
Summary: This filing increases FirmRate MSL, FirmRate Plus MSL, FirmRate Advantage MSL and Long Distance Telecommunications Service (LDMTS) Business MSL.			

*This tariff, Verizon Long Distance LLC, South Carolina P.S.C. Tariff No. 3, replaces in its entirety Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance South Carolina P.S.C. Tariff No. 2, currently on file with the Commission.*

---

TITLE PAGE

OF

**VERIZON LONG DISTANCE LLC**

This tariff, filed with the South Carolina Public Service Commission, contains the rates, terms and conditions applicable to the Resale Telecommunications Services provided by Verizon Long Distance LLC (VLD) within the State of South Carolina.

---

**CHECK SHEET**

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s).  
Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	Original		31	Original	61	Original
1	Fourth	*	32	Original	62	Original
2	Third	*	33	Original	63	Original
3	Original		34	Original	64	Original
4	Original		35	Original	65	Original
5	Original		36	Original	66	Original
6	Original		37	Original	67	Original
7	Original		38	Original	68	Original
8	Original		39	First	69	Original
9	Original		40	First	70	First
10	Original		41	First	71	First
11	Original		42	First	72	First
12	Original		43	Original	73	First
13	Original		44	Original	74	First
14	Original		45	Original	75	First
15	Original		46	Original	76	First
16	Original		47	Original	77	Original
17	Original		48	Original	78	First
18	Original		49	Original	79	First
19	Original		50	Original	80	Original
20	Original		51	Original	81	First
21	Original		52	Original	82	Original
22	Original		53	Original	83	Original
23	Original		54	Original	84	First
24	Original		55	Original	85	First
25	Original		56	Original	86	Original
26	Original		57	Original	87	Original
27	Original		58	Original	88	First
28	Original		59	Original	89	First
29	Original		60	Original	90	Original
30	Original					

\* - included in this filing.

---

Issued: February 18, 2010

Effective: March 20, 2010

Edward L. Googe, President  
1320 N. Court House Road, 6th Floor  
Arlington, Virginia 22201

SCo1001

**CHECK SHEET, (Cont'd.)**

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
91	Original		121	Original	<i>Appendix A</i>	<i>Current Rates</i>	
92	Original		122	Original	1	Original	
93	Original		123	Original	2	First	
94	Second	*	124	Original	3	Original	
95	First	*	125	Original	4	Original	
96	First		126	Original	5	First	
97	First	*	127	Original	6	First	
98	Original		128	Original	7	Original	
99	First	*	129	Original	8	Original	
100	Original		130	Original	9	First	*
101	First	*	131	Original	10	First	
102	First	*	132	Original	11	First	*
103	Original		133	Original	12	First	*
104	Original		134	Original	13	Original	
105	Original		135	Original	14	First	*
106	Original		136	Original			
107	First	*	137	Original			
108	First	*	138	First			
109	Original		139	Original			
110	Original		140	Original			
111	Original		141	Original			
112	Original		142	Original			
113	Original		143	Original			
114	Original		144	Original			
115	Original		145	Original			
116	Original		146	Original			
117	Original		147	Original			
118	Original		148	Original			
119	Original		149	Original			
120	Original		150	Original			
			151	Original			
			152	Original			

\* - included in this filing.

---

**TABLE OF CONTENTS**

Section 1 - Technical Terms and Abbreviations	7
Section 2 - Rules and Regulations	10
Section 3 - Description of Service and Rates	26
Section 4 - Miscellaneous Services	94
Section 5 - Obsolete Service Offerings	111
Current Rates	Appendix A

---

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**C** - Changed regulation.

**D** - Delete or discontinue.

**I** - Change Resulting in an increase to a Customer's bill.

**M** - Moved from another tariff location.

**N** - New

**R** - Change resulting in a reduction to a Customer's bill.

**T** - Change in text or regulation.



---

**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the SC PSC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

---

**Application of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service by Verizon Long Distance LLC within the State of South Carolina.

---

Issued: February 23, 2009

Effective: March 25, 2009

Edward L. Googe, President  
1320 N. Court House Road, 6th Floor  
Arlington, Virginia 22201

SCo0901

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**The following definitions are applicable to this tariff:**

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier.

**Account** - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Account Code** - A numerical code, assigned to the Customer, to enable the Company to complete calls as authorized by the Customer. Multiple Account Codes may be assigned to the Customer.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Business Customer** - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

**Calling Card Call** - A Calling Card Call is an operator assisted or automated call placed by a Customer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number.

**Casual Calling** - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

**Collect Call** - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)**

**Commission** - The South Carolina Public Service Commission.

**Company** - Verizon Long Distance LLC, unless stated otherwise.

**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

**Customer** - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

**Dedicated Access** - A dedicated communications channel that terminates on a switch facility provided by the Company.

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**ISDN** - Integrated Services Digital Network.

**Joint Offer Card** - A Travel Card service that is available to Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

**LEC** - Local Exchange Company

**Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered pursuant to this tariff.

**MTS** - Measured Toll Service

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)**

**Operator Station Call** - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.)

**PBX** - Private Branch Exchange

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Presubscription** - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

**Residential Customer** - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

**SC PSC** - The South Carolina Public Service Commission.

**Sub-Minute Rating** - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

**Switched Access** - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Travel Card** - A proprietary calling card offered by Verizon Long Distance LLC which is accessed by dialing a Company-provided access number or via a line presubscribed to VLD services. See also Joint Offer Card.

**VLD** - Verizon Long Distance LLC

---

**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of VLD**

The Company's service is furnished to Customers for interexchange communications originating and terminating within South Carolina under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff. The Company may, when authorized by the Customer, act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), to allow connection of a Customer's location to the Company's service. The Customer shall be responsible for all charges due for such service arrangement.

Travel Card services will be provided within other states, between this state and other states, and between other states only where the Company has all necessary authorizations from the Federal Communications Commission and the applicable state commission. Interstate Travel Card services will be provided under tariffs filed with the FCC. Travel Card services furnished within other states will be provided under tariffs filed with such other states or prevailing terms where tariffs are not required by applicable law.

Where network facilities and billing systems permit, the Company will block casual dialing.

**2.2 Use of Service**

**2.2.1** Service may be used for any lawful purpose for which it is technically suited.

**2.2.2** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.

**2.2.3** Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and/or equipment including, but not limited to, billing systems, and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2** The Company reserves the right to discontinue or limit service in accordance with the terms of this tariff when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.
- 2.3.5** The Company reserves the right to refuse to process Travel Card, Joint Offer Card and Calling Card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. The Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 2.3.6** The Company reserves the right to discontinue service, limit service, or to impose requirements in accordance with the terms of this tariff as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's tariff will be revised accordingly.
- 2.3.7** Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.3 Limitations of Service, (cont'd.)**

**2.3.8** The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

**2.4 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

**2.5 Liabilities of Company**

**2.5.1** Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.

**2.5.2** In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

**2.5.3** When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants or employees.



---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.5 Liabilities of Company, (Cont'd.)**

- 2.5.4** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state or federal laws.
- 2.5.5** The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by services, facilities or equipment provided by the Customer, or such agents, servants, employees, or customers.
- 2.5.6** The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.
- 2.5.7** **WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS TARIFF, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.6 Liabilities of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and
- 2.6.2** Claims for patent infringement arising from combining or connecting the Company's services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees or customers; and
- 2.6.3** All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

**2.7 Taxes**

All state and local taxes (e.g., sales tax, municipal utilities tax) are listed as separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with the generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.9 Installation**

No installation of the Company's services at the Customer's Premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

**2.10 Payment for Service**

**2.10.1** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25<sup>th</sup> day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

**2.10.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for all other third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges should be reported to the Company or its billing agent within thirty days after receipt of the bill. If objection in writing is not received by the Company within the applicable statute of limitations after the bill is rendered, the Account shall be deemed correct and binding upon the Subscriber.

**2.10.3** The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.10 Payment for Service, (Cont'd.)**

**2.10.4** The Company reserves the right to assess a charge not to exceed the maximum amount determined by applicable state law, whenever a check or June 1, 2001 presented for payment of service is not accepted by the institution upon which it is written.

**2.10.5** The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise.

**2.10.6** The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.

**2.10.7** The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

**2.10.8 Duplicate Bill Charge**

A Residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.11 Deposits**

- 2.11.1** The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be no more than two month's estimated usage but may vary downward based on the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage. Interest at the rate prescribed by SCPSC per annum is allowed to the Customer during the continuance of the deposit, payable as follows: on demand of the depositor at any time, but not more than once a year, upon application of depositor for discontinuance of service, or, at the end of each five year period if request for payment of interest or discontinuance of service has not been previously made. If held until discontinuance of service, such deposit and accrued interest, less any amounts due the Company, is upon such discontinuance returnable to the Customer.
- 2.11.2** The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.12 Advance Payments**

The Company reserves the right to require an advance payment, in advance installation, from the Customer instead of, or in addition to, a security deposit. The advance payment shall be in an amount equal to, or less than, estimated nonrecurring charges associated with service installation.

**2.13 Interruption of Service**

**2.13.1** Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or Customer's agents, servants, employees, or customers, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

**2.13.2** For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services billed on a monthly basis, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

**2.13.3** An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.14 Discontinuance and Restoration of Service**

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

**2.14.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. VLD will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.

**2.14.2 Cancellation by the Customer**

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**2.14.3 Refusal, Suspension or Cancellation by the Company**

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service or cancel an application for service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- B. For returned checks: The Customer whose check or June 1, 2001 is returned unpaid for any reason, after two attempts at collection, and if the bill is more than 30 days past due, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.14 Discontinuance and Restoration of Service, (Cont'd.)****2.14.3 Refusal, Suspension or Cancellation by the Company, (Cont'd.)**

- C. For Lack of Use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after reasonable inquiry, and reasonable attempt to contact the Customer, the Company determines that the service has been abandoned.
- D. For unauthorized or unlawful use of service: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any unauthorized or unlawful use of the Company's service.
- E. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- F. For unauthorized or unlawful use of Travel Card numbers and Authorization Codes: Travel Card Numbers and Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without notice.



---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.14 Discontinuance and Restoration of Service, (Cont'd.)****2.14.4 Notice of Discontinuance**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated in this tariff, the Customer shall be given reasonable notice, to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in cases of extreme risk involving excessive or abnormal use of toll service, in which case service may be denied two days after written notice is given to the Customer unless satisfactory arrangements for payment are made. Such notice will be provided in a mailing separate from the customer's regular monthly bill for service. Service will be terminated only on Monday through Thursday between the hours of 8:00 AM and 4:00 PM, unless provisions have been made to have someone available to accept payment and reconnect service.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.14 Discontinuance and Restoration of Service, (Cont'd.)****2.14.4 Notice of Discontinuance, (Cont'd.)**

- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents when such tampering is determined by the Company to impose a hazard or impairment of service to other Customers.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**2.14.5 Restoration of Service**

If service has been refused, suspended or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension or cancellation (if other than nonpayment) is corrected.

**2.14.6 Use and Restoration in Emergencies**

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D of Chapter 47 of the Code of Federal Regulations.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.15 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required Notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service, (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such instances, the Company may terminate, suspend, or refuse service in accordance with this tariff without further obligation or liability to the Customer.

**2.16 Interconnection**

**2.16.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

**2.16.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.16 Interconnection, (Cont'd.)**

**2.16.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.18 Local Charges and Wireless Air Time Charges**

In certain instances, the Customer may be subject to local exchange company charges including, but not limited to, message unit charges or wireless air time charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such local charges incurred by the Customer in gaining access to the Company's network.

**2.19 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services.

---

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)****2.20 Marketing**

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company does hereby assert and affirm that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, [the Company] will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.

**2.22 Other Rules**

- 2.22.1** The Company reserves the right to validate the credit worthiness of Customers through available verification procedures. Where a Travel Card code cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 2.22.2** The Company reserves the right to discontinue service, limit service or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.22.3** For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.22.4** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES****3.1 General**

- 3.1.1** The Company provides telecommunications services between locations within the State of South Carolina. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.
- 3.1.2** Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3** Intrastate service is offered as an add-on to interstate service.
- 3.1.4** The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.
- 3.1.5** Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 3.1.6** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.2 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly Bellcore), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** There is no billing applied for incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person-to-person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 Time-Of-Day Rate Periods****A. Optional Calling Plans**

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

Unless otherwise specified in the product description in this tariff, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

\* to, but not including

**Other Rate Periods**

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours, which are not included in Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

**B. Long Distance Message Telecommunications Service and Operator Services**

The following time of day periods apply to LDMTS and Operator Services Calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, weekdays and all day on weekends

\* to, but not including

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 Long Distance Message Telecommunications Service****3.5.1 Residential Long Distance Message Telecommunications Service****A. General Description**

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

**B. Rates and Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

**1. Customer Dialed Direct Station-to-Station**

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Maximum Rates:

	<u>Peak</u>	<u>Off-Peak</u>
IntraLATA	\$0.6000	\$0.6000
InterLATA	\$0.6000	\$0.6000

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 Long Distance Message Telecommunications Service, (Cont'd.)****3.5.2 Business Long Distance Message Telecommunications Service****A. General Description**

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

**B. Rates and Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

**1. Customer Dialed Direct Station-to-Station**

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

**2. Business Minimum Spend Level**

When the Customer's billing falls below a \$7.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$7.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.1 Plan B Service****A. General Description**

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates - Maximum**

## Rate Per Minute

Peak	\$0.375
Off-Peak	\$0.225

**C. Monthly Recurring Charge - Maximum**

The MRC is billed each month in advance and applies in full each month for each account\*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$11.95
--------------------------	---------

*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service****A. General Description**

Plan C Service is an optional calling plan offered to Residential Customers in conjunction with local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan C Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon South Incorporated General Services Tariff. Customers who subscribe to this plan are not eligible to participate in promotions except discounts for Toll Free Services, or rewards for Loyal Customers.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service, (Cont'd.)****B. Qualifying Local Services**

Qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages and/or billing arrangements that qualify for Plan C Service are listed below and are subject to availability:

Big Deal Calling Services Option A -

See the Verizon South Incorporated General Services Tariff, Section 13.8.3.

Big Deal Calling Services Option B -

See the Verizon South Incorporated General Services Tariff, Section 13.8.3.

Verizon Local Package Extra<sup>sm</sup>

(formerly Local Package) -

See the Verizon South Inc. General Customer Services Tariff, Section 13.

Verizon Local Package<sup>sm</sup>

See the Verizon South Inc. General Customer Services Tariff, Section 13.

Regional Essentials

Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13

Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13

Regional Value

Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13

Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this Plan C Service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

**D. Rates and Charges****1. Application of Charges**

Plan C Service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.3 Plan C Service, (Cont'd.)****D. Rates and Charges, (Cont'd.)****1. Application of Charges, (Cont'd)**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan C Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

a.	Monthly Recurring Charge	Maximum
	Per Line	\$10.00
b.	Usage Rate	Maximum
	Intrastate Outbound Calling - Per Minute	\$.18



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.4 Plan G Service****A. General Description**

Plan G Service is an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates - Maximum**

Rate Per Minute	\$0.25
-----------------	--------

**C. Monthly Recurring Charge (MRC)**

The MRC is billed each month in advance and applies in full each month for each account\*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Maximum Monthly Recurring Charge	\$10.00
----------------------------------	---------

*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.5 Plan D Service****A. General Description**

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

**B. Usage Rates - Maximum**

Rate Per Minute	InterLATA	IntraLATA
Monday - Friday	\$0.150	\$0.135
Saturday & Sunday	\$0.150	\$0.150

**C. Monthly Recurring Charge**

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will be prorated based on the time of disconnect.

Maximum Monthly Recurring Charge: \$10.00

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 (Reserved For Future Use)**

(M)

*\* Material previously located on this page is now found on Page 140*

(M)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 (Reserved For Future Use)**

(M)

(M)

*\* Material previously located on this page is now found on Page 141*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 (Reserved For Future Use)**

(M)

*\* Material previously located on this page is now found on Page 142*

(M)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 (Reserved For Future Use)**

(M)

*\* Material previously located on this page is now found on Page 143*

(M)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan F Service****A. General Description**

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describes below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates - Maximum**

<b>Monthly Recurring Charge</b>	<b>Minutes Allotted in Monthly Recurring Charge</b>	<b>Additional Per Minute Charge over Allotment</b>
*	10 *	\$0.20 *
\$12.00	60	\$0.15 per minute
\$24.00	300	\$0.12 per minute
\$39.00	500	\$0.08 per minute
\$80.00	1000	\$0.10 per minute

\* This Plan is only offered in conjunction with the corresponding interstate rate plan. Interstate service is provided in accordance with the corresponding interstate rate schedule.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan F Service, (Cont'd.)****C. Monthly Recurring Charge**

The MRC is billed each month in advance and applies in full each month for each account\*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange domestic calling minutes (excluding minutes used for Travel Card, Residential Personal Toll Free Number, Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Domestic Product Guide. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan H Service****A. General Description**

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Default travel card and toll free rates are also offered with this plan (see Section 4 of this tariff). Directory assistance and operator assisted calls are offered at rates specified in Section 4 of this tariff.

If the Customer discontinues International Option 1 Service, Plan H will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

**B. Usage Rates**

	<b>Per Minute</b>	
	<u>Maximum</u>	<u>Current</u>
Direct Dial	\$0.25	See Appendix

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan K Service - Unlimited****A. General Description**

Plan K Service -Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service -Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded. All calls are recorded in one minute increments.

**B. Qualifying Local Services**

The qualifying local services are optional residential service packages or billing arrangements offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

**1. Type 1 Package**

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan K Service - Unlimited, (Cont'd.)****B. Qualifying Local Services, (Cont'd.)****1. Type 1 Package, (Cont'd.)**

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance \*, and
- e. A choice of calling features from the list provided below.  
Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (\*66), Automatic Call Return (\*69), Call Block, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID with ACB, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Intercom Extra, Special Call Acceptance, Special Call Forwarding, Speed Dialing 8 and/or 30, Talking Call Waiting, Three Way Calling, Ultra Forward, VIP Alert, Voice Dialing, Home Voice Mail-Standard, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

\* This qualifier is not applicable where restrictions on directory assistance apply.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan K Service - Unlimited, (Cont'd.)****B. Qualifying Local Services, (Cont'd.)****2. Type 2 Package**

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.

Caller ID, Caller ID with ACB, Call Waiting, Speed Dialing 8 and/or 30, Three-Way Calling, Standard Home Voice Mail with Call Forward Busy Line/Don't Answer, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan K Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan K Service - Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge**

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

	Maximum	Current
Monthly Recurring Charge	\$30.00	See Appendix

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan L Service****A. General Description**

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

**B. Value Option****1. Description**

The Value Option is offered to Plan L Customers in conjunction with qualifying local services provided by affiliates of the Company, as described below. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon South Inc. General Customer Services Tariff, Section 13.

This plan is an add-on service to the interstate Plan L Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan L Service, (Cont'd.)****B. Value Option, (Cont'd.)****2. Qualifying Local Packages Types**

Verizon Local Package Extra<sup>sm</sup> (formerly Local Package) - See the Verizon South Inc. General Customer Services Tariff, Section 13.

Verizon Local Package<sup>sm</sup> (formerly Local Package Standard) - See the Verizon South Inc. General Customer Services Tariff, Section 13.

Regional Essentials Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13  
Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13

Regional Value Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13  
Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan L Service, (Cont'd.)****B. Value Option, (Cont'd.)****3. Limitations of Service**

Customers who cease purchasing one of the qualifying local service packages described in paragraph 2 above shall forfeit eligibility for the Value Option.

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Plan L rates as described in Section 3.6.10.C.1 below of this tariff unless another Optional Residential Service is selected by the Customer.

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Plan L subscribers.

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Value Option does not apply to all lines in an account, unless each line qualifies separately.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan L Service, (Cont'd.)****C. Rates and Charges****1. Plan L Service Rates****a. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

**Monthly Recurring Charge**

	Maximum	Current
Per Account	\$12.00	See Appendix

**b. Usage Rates**

	Maximum	Current
Per Minute	\$0.12	See Appendix

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan L Service, (Cont'd.)****C. Rates and Charges, (Cont'd.)****2. Value Option Rates****a. Application of Charges**

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for all Travel Card, Toll Free calling and International calling.

**b. Usage Rates**

If the Customer subscribes to the Company's Plan L Service and to any of the qualifying services listed in Section 3.6.11.B.2:

Intrastate Outbound Calling Rate Per Minute	Maximum \$0.12	Current See Appendix
Toll Free Rate Per Minute	\$0.20	See Appendix
Travel Card Rate Per Minute	\$0.20	See Appendix
Travel Card Per Call Charge	\$1.00	See Appendix

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.11 Plan M Service****A. General Description**

Plan M Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described in "Qualifying Local Packages Types" below.

This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan M Service utilizes Customer-provided switched access lines that are presubscribed to the Company. In addition, subscription to Plan M Service automatically provides the Customer with discounted toll free calling and Travel Card calling, as described below. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.11 Plan M Service, (Cont'd.)****B. Qualifying Local Packages Types**

Verizon Local Package Extra <sup>sm</sup>  
(formerly Local Package) See the Verizon South Inc. General  
Customer Services Tariff, Section 13.

Verizon Local Package <sup>sm</sup>  
(formerly Local Package  
Standard) See the Verizon South Inc. General  
Customer Services Tariff, Section 13.

Regional Essentials Verizon South, Inc., South Carolina General  
Customer Services Tariff (SCIGLO) (fGTE  
company), Section 13  
Verizon South, Inc., d/b/a Verizon South  
Carolina General Customer Services Tariff  
(SCICL1) (fContel company), Section 13

Regional Value Verizon South, Inc., South Carolina General  
Customer Services Tariff (SCIGLO) (fGTE  
company), Section 13  
Verizon South, Inc., d/b/a Verizon South  
Carolina General Customer Services Tariff  
(SCICL1) (fContel company), Section 13

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.11 Plan M Service, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in Section 3.6.10.C.1, unless another Optional Residential Service is selected by the Customer.

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.11 Plan M Service, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Customers that qualify for the Plan M Service will receive discounted rates for all Travel Card and toll free calling, as follows.

**a. Monthly Recurring Charge - Maximum**

Per Line	\$6.00
----------	--------

**b. Usage Rates and Charges - Maximum**

Intrastate Outbound Calling Rate Per Minute	\$0.30
---------------------------------------------	--------

Toll Free Rate Per Minute	\$0.30
---------------------------	--------

Travel Card Rate Per Minute	\$0.30
-----------------------------	--------

Travel Card Per Call Charge	\$10.00
-----------------------------	---------

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan N Service - Unlimited****A. General Description**

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded.



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan N Service - Unlimited, (Cont'd.)****B. Qualifying Local Service**

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
  - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
  - call waiting;
  - call forwarding;
  - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
  - distinctive ring
  - busy redial
  - call return
  - speed dialing 8 or 30 codes
  - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan N Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan N Service - Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge - Maximum**

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge - Maximum      \$30.00

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.13 Discounted Plan for Disabled Customers****A. General Description**

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

**B. Additional Terms and Conditions**

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

**C. Operator Service Discounts**

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

**D. Directory Assistance Discount**

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

**E. Rates and Charges**

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

	Maximum InterLATA	Maximum IntraLATA
Rate Per Minute	\$0.15	\$0.135

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Plan O Service – Unlimited****A. General Description**

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in “Qualifying Local Service” below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Plan O Service – Unlimited, (Cont'd.)****B. Qualifying Local Service**

The qualifying local services are optional residential service packages offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below:

Regional Essentials	Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13 Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13
Regional Value	Verizon South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13 Verizon South, Inc., d/b/a Verizon South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13

Plan O Service – Unlimited is also offered to Customers outside of Verizon local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service packages.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Plan O Service – Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates Section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service – Unlimited may select any International Option, except International Plan K Service – Unlimited.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Plan O Service – Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge**

When service is used for both interstate and intrastate calling, the MRC applies only once.

	Maximum
Monthly Recurring Charge	\$26.00



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.15 Plan P Service****A. General Description**

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

**B. Rates and Charges - Maximum**

Per Minute Rate: \$0.30

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services**

**3.7.1 [Reserved For Future Use]**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 145.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 [Reserved For Future Use]**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 146.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 [Reserved For Future Use]**

(M)

(M)

*(M) – Material previously located on this page is now found on Pages 147 and 148.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 [Reserved For Future Use]**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 149.*

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 [Reserved For Future Use]**

*(M) – Material previously located on this page is now found on Page 150.*

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.2 FirmRate Plus Plan**

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card\* calling is also available under this plan. (T)

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

**A. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Travel Card	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

\* Effective 10/27/09, only available to existing Customers. (T)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.2 FirmRate Plus Plan, (Cont'd.)****B. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan or FlexDistance Plan.

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.2 FirmRate Plus Plan, (Cont'd.)**

**C. Rates and Charges**

See Appendix A for current rates.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 FirmRate Advantage Plan****A. General Description**

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card\* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

**B. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

\* Effective 10/27/09, only available to existing Customers. (T)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 FirmRate Advantage Plan, (Cont'd.)****C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan or FlexDistance Plan.

(T)  
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.3 FirmRate Advantage Plan, (Cont'd.)**

**C. Rates and Charges**

**1. Usage Rates**

Calls are billed in increments of one (1) minute for the initial increment and 6 seconds for each additional increment with a minimum billing of one (1) minute.

**a. Switched Access Outbound Rates**

See Appendix A for current rates.

**b. Switched Access Inbound (Toll Free) Rates**

See Appendix A for current rates.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 FlexDistance Plan****A. General Description**

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card\* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate FlexDistance Plan. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

**B. Rates and Charges****1. Billing Increments**

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

\* Effective 10/27/09, only available to existing Customers.

(T)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 FlexDistance Plan, (Cont'd.)****B. Rates and Charges, (Cont'd.)****2. Monthly Usage Guarantee**

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer. See Appendix A for current rates.

**3. Supplemental Discount**

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown in Appendix A - Current rates.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 FlexDistance Plan, (Cont'd.)****C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service****A. General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card\* voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

(T)

**B. Qualifying Local Services**

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

\* Effective 10/27/09, only available to existing Customers.

(T)



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate Plus depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

(T)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

**2. Rates**

See Appendix A for current rates.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option****1. General Description**

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following service package in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business -	South Carolina Deregulated Price List
--------------------------------------	---------------------------------------

Unlimited Local and IntrLATA Toll Usage for Business -	South Carolina Deregulated Price List
--------------------------------------------------------	---------------------------------------

Unlimited Dial Tone Line (DTL) Package for Business and Unlimited CustopAK Package for Business	South Carolina Deregulated Price List
-------------------------------------------------------------------------------------------------	---------------------------------------

Single Line Business PAK	South Carolina Deregulated Price List	(N)
		(N)

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****2. Limitations of Service**

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business FlexGrow services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, flexpath, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

(T)  
|  
|  
|  
|  
(T)

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either FirmRate Plus or SimpleOptions depending on the Customer's presubscribed service on other lines. If there is no other plan on the account, the Customer will default to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Section 3 unless the Customer selects another Optional Business Service.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****2. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. In order to be eligible for this plan, the Company must be able to verify that the Customer meets these eligibility requirements. The Customer who no longer meets these eligibility requirements will not be eligible for this plan. The Company will notify the Customer that they no longer meet the eligibility requirements and, as such, will allow the Customer an opportunity to discuss options, such as an alternative plan. The Company may also adjust the charges to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Sectioned in Section 3, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****3. One Year Term Option**

The Customer has the option to commit to a one year term for the service. This option is only available when the Customer agrees to a one year term on the qualifying services provided by affiliates of the Company. The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless Verizon has provided 30 days notice of any change.

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****4. Termination Liability**

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the customer terminates service after such 60-day period and prior to the completion of the one year term, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.



---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****5. Bundled Service Option Rates and Charges****a. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service Bundled Service Option Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

**b. See Appendix A for current rates.**

---

**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Travel Card Services**

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers.

(T)  
(T)

**4.1.1 General Description**

Travel Card Services are available for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions: 1) an unlimited version offers calling anywhere, including to international locations, except to blocked countries; 2) a version limited to domestic calling allows calling only within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, US Virgin Islands, and the Northern Mariana Islands; 3) a final version allows calls to a designated telephone number only, which can originate outside the United States.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.7 of this tariff.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.1 Travel Card Services, (Cont'd.)****4.1.2 Residential Travel Card Service**

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

**A. Usage Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**B. Per Call Charge - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.1 Travel Card Services, (Cont'd.)**

**4.1.3 [Reserved For Future Use]**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 151.*

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.1 Travel Card Services, (Cont'd.)****4.1.4 Away from Home Service**

Effective March 20, 2010, Away from Home Service will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

**A. General Description**

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, American Samoa, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.1 Travel Card Services, (Cont'd.)****4.1.4 Away from Home Service, (Cont'd.)****B. Rates and Charges****1. Plan 1 - Basic Package**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**2. Plan 2 - Standard Package\***

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**3. Plan 3 - Deluxe Package \***

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**4. Plan 4 - Plus Package**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

*\* Plans 2 and 3 are not available to new Customers.*

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.1 Travel Card Services, (Cont'd.)****4.1.5 Away from Home Packaged Minutes**

Effective March 20, 2010, Away from Home Packaged Minutes will be grandfathered and will no longer be available to new residential Customers. (T)

(T)

Description of Offer:

Existing residential Customers may receive complimentary calling card and toll free minutes on domestic calling when subscribing to Away from Home service and choosing either the Standard Package or the Deluxe Package. Customer has the option to choose an Away from Home package without choosing toll free Personal 800 Number. The complimentary minutes will be applied as follows:

- 30 complimentary minutes when enrolling in Away from Home Standard Package and also choosing toll free Personal 800 Number service
  - 15 minutes in month one for calling card usage
  - 15 minutes in month one for toll free usage.
- If Customer enrolls in Away from Home Standard Package and does not choose toll free Personal 800 Number service, the following applies:
- 15 minutes in month one for calling card usage.

The complimentary minutes will be offered in either increments of 30 minutes for the first month or 15 minutes per month for two months.

- 60 complimentary minutes when enrolling in Away from Home Deluxe Package and also choosing toll free Personal 800 Number service.
  - 30 minutes in month one for calling card usage
  - 30 minutes in month one for toll free usage.
- If Customer enrolls in Away from Home Deluxe Package and does not choose toll free Personal 800 Number service, the following applies:
- 30 minutes in month one for calling card usage

The complimentary minutes will be offered in either increments of 30 minutes for the first month or 15 minutes per month for two months.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.1 Travel Card Services, (Cont'd.)**

**4.1.5 Away from Home Packaged Minutes, (Cont'd.)**

Dates of Offer:

9/1/00 - 4/15/01

Offer Restrictions:

The complimentary minutes will be equal to the first 15, 30, or 60 minutes of calling card or toll free calling per month where facilities exist. Minutes will be applied to Customer's first partial or next full month of service following enrollment in this promotion and must be used in the month granted. Minutes will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month. This offer may be used in conjunction with other promotions. Customer must remain presubscribed to the Company to continue receiving this offer.



---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.1 Travel Card Services, (Cont'd.)**

**4.1.6 Travel Card Options**

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

**A. Conference Calling**

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Per Leg Charge	The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.
----------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.2 Joint Offer Card Service**

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers.

(T)  
(T)

**4.2.1 General Description**

Joint Offer Card Service is available to Residential Customers who are not presubscribed to the Company's services, but who are customers of an affiliated local exchange carrier. Customers may originate telephone calls by dialing the Company-designated access numbers or via the Company's operator services. An additional per call service charge as specified in Section 4.2.3 applies when operator assistance is provided by the Company.

**4.2.2 Joint Offer Card Service Rates**

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

- A. Usage Charges - Per Minute Rate - Maximum  
The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.
- B. Per Call Charge - Maximum  
The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**4.2.3 Operator Assistance**

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.3 Directory Assistance**

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

**4.3.1 Directory Assistance Rates**

Maximum Per Call To Directory Assistance	\$1.50
------------------------------------------	--------

**4.3.2 Directory Assistance Call Completion Rates**

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Maximum Per Completed Call	\$2.00
Maximum Rate Per Minute	\$0.36

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.4 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.4.1** Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 4.4.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.4.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.8 below.
- 4.4.4** The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.4.7.
- 4.4.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.4 Operator Services, (Cont'd.)**

**4.4.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Authorization Codes or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

**4.4.7 Service Charges - Maximum**

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods.

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**4.4.8 Usage Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.5 Toll Free Services****4.5.1 Business Toll Free Service****A. General Description**

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

**B. Business Toll Free Service Number Assignment**

The Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

**C. Business Toll Free Service Area of Service**

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

**D. Rates and Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.5 Optional Residential Services, (Cont'd.)****4.5.2 Residential Personal Toll Free Number**

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers.

(T)  
(T)

**A. General Description**

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.5 Optional Residential Services, (Cont'd.)****4.5.2 Residential Personal Toll Free Number, (Cont'd.)****B. Basic Option**

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at no additional charge.

(T)

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

**C. Plus Option \***

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

\* The Plus Option is not available to new Customers.



---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.5 Optional Residential Services, (Cont'd.)****4.5.2 Residential Personal Toll Free Number, (Cont'd.)****D. Rates and Charges**

1. The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.
2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Residential Personal Toll Free Number Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has Residential Personal Toll Free Number billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.

---

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.6 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this tariff. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS**

Services in this section are available only to existing Customers at existing locations, unless otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.1 Business/Residence Line Toll Free Service**

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

**5.1.1 Toll Free Number Assignment**

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in 5.1.1 following. The assigned toll free number will terminate to an exchange access line.

**5.1.2 Area of Service**

Area of Service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

**5.1.3 Variable Call Destination**

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.1 Business/Residence Line Toll Free Service, (Cont'd.)****5.1.4 Determining Usage Charges**

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (1) or (2) following, rounded up to the nearest tenth.
  - (1) Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
  - (2) Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.1 Business/Residence Line Toll Free Service, (Cont'd.)****5.1.5 Rates and Charges****A. Per Hour of Use**

MONTH-TO-MONTH	DAY	EVE	NITE/WKEND
0 - 10 hours	\$16.20	\$12.15	\$8.10
10.1 - 25 hours	14.15	10.61	7.05
25.1 - 50 hours	12.75	9.55	6.35
50.1 - 80 hours	10.75	8.06	5.35
Over 80 hours	10.25	7.65	5.10
<b>1 YEAR CONTRACT</b>			
0 - 10 hours	14.58	12.15	8.10
10.1 - 25 hours	12.74	10.61	7.05
25.1 - 50 hours	11.48	9.55	6.35
50.1 - 80 hours	9.68	8.06	5.35
Over 80 hours	9.02	7.65	5.10
<b>2 YEAR CONTRACT</b>			
0 - 10 hours	\$13.85	\$12.15	\$8.10
10.1 - 25 hours	12.10	10.61	7.05
25.1 - 50 hours	10.90	9.55	6.35
50.1 - 80 hours	9.00	8.06	5.35
Over 80 hours	8.39	7.65	5.10
<b>3 YEAR CONTRACT</b>			
0 - 10 hours	13.16	12.15	8.10
10.1 - 25 hours	11.37	10.61	7.05
25.1 - 50 hours	10.14	9.55	6.35
50.1 - 80 hours	8.37	8.06	5.35
Over 80 hours	7.67	7.65	5.10

**B. Toll Free Service Termination per Exchange Access Line:**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Per Toll Free Number - Initial	\$10.00	\$3.00
Per Toll Free Number - Additional	\$10.00	\$3.00

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.2 Easy Savings Plan**

Easy Savings Plan is a discount to standard plan rates available to residence Customers.

**5.2.1 Description**

- A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan.
- C. The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls.
  - 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this tariff.
  - 2. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.
  - 3. Easy Savings Plan Options

**Option 1**

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.2 Easy Savings Plan, (Cont'd.)****5.2.2 Application of Discount**

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges.

**5.2.3 Amount of Discount**

Residential Customers who subscribe to the Easy Savings Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month.

Total Usage Billed	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%



---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.2 Easy Savings Plan, (Cont'd.)****5.2.4 Rates****A. Customer Dialed Direct Station-to-Station**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .29	\$ .29	\$ .21	\$ .21
IntraLATA	\$ .20	\$ .20	\$ .11	\$ .11

**B. Customer Dialed Calling Card Station-to-Station**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .33	\$ .33	\$ .24	\$ .24
IntraLATA	\$ .29	\$ .29	\$ .16	\$ .16

**C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .33	\$ .33	\$ .24	\$ .24
IntraLATA	\$ .29	\$ .29	\$ .16	\$ .16

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.3 Easy Savings Plan for Business**

Easy Savings Plan for Business is a discount to standard plan rates available only to business Customers.

**5.3.1 Description**

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- B. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages
- D. The minimum service period for Easy Savings Plan for Business is one month.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

**5.3.2 Application of Discount**

- A. Easy Savings Plan discount percentage applies to the plan usage and to the service charges, if applicable.
- B. Sub-minute rating will be utilized for the timing and rating of Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.3 Easy Savings Plan for Business, (Cont'd.)****5.3.3 Volume Discounts for Month to Month Billing**

Business Customers who subscribe to Easy Savings Plan for Business will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

<u>Applicable Monthly Charge</u>	<u>Discount</u>
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

**5.3.4 One, Two or Three Year Term Periods**

- A. Customer may select a term period for Easy Savings Plan for Business. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- B. Customer must specify the term period at the time the plan is ordered.
- C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.
- D. The effective date of the term period begins with the effective date of Customer order.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.3 Easy Savings Plan for Business, (Cont'd.)****5.3.4 Term Periods, (Cont'd.)****A. Early Termination Charges**

In the event the Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, Customer shall be liable for the Early Termination Charge of \$100.00.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and the customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service.

Should Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply.

**B. Term Discounts**

Monthly Plan Usage <u>Volume</u>	1 Year <u>Discount</u>	2 Year <u>Discount</u>	3 Year <u>Discount</u>
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.3 Easy Savings Plan for Business, (Cont'd.)****5.3.5 Rates****A. Customer Dialed Direct Station-to-Station**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .27	\$ .27	\$ .14	\$ .14
IntraLATA	\$ .25	\$ .25	\$ .14	\$ .14

**B. Customer Dialed Calling Card Station-to-Station**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .33	\$ .33	\$ .24	\$ .24
IntraLATA	\$ .29	\$ .29	\$ .16	\$ .16

**C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person**

	<u>Initial</u> <u>Minute</u>	<u>Peak</u> Each <u>Add'l Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Off-Peak</u> Each <u>Add'l Minute</u>
InterLATA	\$ .33	\$ .33	\$ .24	\$ .24
IntraLATA	\$ .29	\$ .29	\$ .16	\$ .16

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.4 Easy Savings Flat Rate Plan for Business**

Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no nonrecurring charge with this billing option.

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the first year of the term period.

**Intrastate - Per Minute of Use**

	Per Minute
Month-to-Month	\$0.17
1 Year Term	\$0.16
2 Year Term	\$0.15
3 Year Term	\$0.14
Monthly Recurring Charge	\$9.50
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.5 Easy Savings Flat Rate Plus Plan for Business**

Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

Volume discounts apply if certain usage thresholds are met.

<u>Usage</u>	<u>% Discount</u>
\$0 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$ 1,000.00 +	30%

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use	Per Minute
1 Year Term	\$0.19
3 Year Term	\$0.17
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.6 Easy Savings Plan Plus**

Easy Savings Plan Plus is a discount to standard plan rates available to residence Customers.

**5.6.1 Description**

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan Plus.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- D. Application of usage rates and timing of messages is as specified in Section 3.3 of this tariff. Plan rates are the same as used for Easy Savings Plan and are found in Section 5.2 of this tariff.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.
- F. Easy Savings Plan Plus Options  
Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm  
6:00 am to, but not including 6:00 pm  
7:00 am to, but not including 7:00 pm  
8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

**5.6.2 Application of Discount**

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges.



---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.6 Easy Savings Plan Plus, (Cont'd.)****5.6.3 Amount of Discount**

Residential Customers who subscribe to the Easy Savings Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

**5.6.4 12 Month Bonus Rebate**

Upon subscription to the Easy Savings Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.7 One Easy Price****5.7.1 General**

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

**5.7.2 Restrictions/Conditions**

Directory assistance, operator handled, calling card and 800/888 calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate	\$0.14
-----------------	--------

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.8 Solid Cents Plan**

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

Domestic direct dial calling:

Monthly Recurring Charge:	\$2.95
IntraLATA Toll:	\$.12 per minute
Calling Card calling:	\$0.35/minute \$0.40 surcharge per call
Toll Free calling:	\$0.25/minute domestic origination \$0.35/minute Canada origination

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)**
**5.9 Volume/Term Pricing Plan**

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Toll free and calling card usage will be counted toward monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

Domestic direct dial calling:

	Total Monthly Usage		
	<u>\$0 - 24.99</u>	<u>\$25 - 49.99</u>	<u>\$50+</u>
0-6 months	.14	.13	.12
7-18 months	.14	.12	.11
19+ months	.14	.11	.10

Calling Card calling:

\$0.35/minute

\$0.40 surcharge per call

Toll Free calling:

\$0.25/minute domestic origination

\$0.35/minute Canada origination

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.10 Value Block Plan**

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. Customer must be presubscribed to the Company to take advantage of this offer. Customer may enroll in this plan during an outbound telemarketing contact from the Company. Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

<u>Block of Minutes</u>	<u>Price</u>	<u>Rate/Minute</u>
100	\$12.00	\$.12
300	\$30.00	\$.10
500	\$45.00	\$.09
700	\$60.00	\$.086

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.11 Nationwide Saver**

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company's federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

	<u>Per Minute</u>
Direct Dial	\$.12
Calling Card	\$.35
Toll Free	\$.25
Monthly Recurring Charge	\$4.95
Calling Card Surcharge, per call	.80

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)**
**5.12 Flextime Saver**

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

5:00 pm to, but not including 5:00 am

6:00 pm to, but not including 6:00 am

7:00 pm to, but not including 7:00 am

8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

**Monthly Volume Thresholds**

	<u>\$0 - \$9.99</u>	<u>\$10 - \$24.99</u>	<u>\$25 - \$49.99</u>	<u>\$50 +</u>
Direct Dial per minute				
Peak	\$.20	\$.20	\$.15	\$.15
Off-Peak	\$.12	\$.12	\$.10	\$.10

**Miscellaneous Rates**

Calling Card	\$.35 per minute
Toll Free	\$.25 per minute
Calling Card Surcharge	\$.80 per call

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.13 100 Complimentary Minutes**Description of Offer:

This promotion offers 100 complimentary direct dial minutes to residential Customers who subscribe to a qualifying domestic calling plan. Customers will receive 25 minutes each month for four months.

Dates of Offer:

10/12/98 - 9/1/01

Offer Restrictions:

Customer must select the Company as their Primary Interexchange Carrier (PIC), and remain presubscribed to the Company to receive full benefits. This promotion is intended for new residential Customers only. Minutes may be applied to any international, interstate, or intrastate calls. Complimentary minutes will be awarded to Customer in the form of a credit beginning with Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month. Customer cannot enroll in any other promotion except the PIC Fee Voucher.



---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.14 Consumer Retention**Description of Offer:

The Company will credit Customers who are reinitiating service with the Company after having been lured away by another long distance provider. Amount of credit will vary by volume of monthly usage per Customer, as follows:

<u>Monthly Usage</u>	<u>Minutes Credited</u>
\$10 to \$25	99 over 3 months (33 per month)
\$25 to \$50	360 over 6 months (60 per month)
\$50+	600 over 6 months (100 per month)

Dates of Offer:

11/1/98 - Until 4/15/01

Offer Restrictions:

Available only to the Company's residential Customers who have left the Company's service for another long distance company, and choose to reinitiate service with the Company. Credited minutes will apply to domestic direct dial calling only. Complimentary minutes will be awarded to Customer in the form of a credit beginning with Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month. Customer must request this promotion. Offer not available with any other promotion except the PIC Fee Voucher.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.15 Platinum Value Plan****A. General Description**

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

**B. Usage Rates, per minute**Monthly Billing

	<u>\$0 - \$24.99</u>	<u>\$25 - \$99.99</u>	<u>\$100 - \$249.99</u>	<u>\$250 +</u>
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10

Early Termination Charge                      \$100.00 if terminated prior to completion of the first 12 months of the term.

**C. Early Termination**

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.16 Business Value Plan****A. General Description**

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, travel card, and operator assisted calls, in addition to any applicable surcharges.

**B. Rates and Charges**

	Total Monthly Usage	
	<u>\$0 - 249.99</u>	<u>\$250.00+</u>
Rate, per minute	\$0.15	\$0.15
Monthly Recurring Charge	\$9.50	
Travel Card Per Call Charge	\$0.80	
Early Termination Charge	\$100.00 if terminated prior to completion of the first 12 months.	

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.17 Anytime Saver****A. General Description**

This plan offers residential Customers a flat rate for all direct dial calls. Flat rated travel card and toll free rates are also available and may be included in the Anytime Saver package. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, travel card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

**B. Monthly Volume Thresholds**

	<u>Monthly Billing Volume</u>			
	<u>\$0 - \$9.99</u>	<u>\$10 - \$24.99</u>	<u>\$25 - \$49.99</u>	<u>\$50 +</u>
Rate, per minute	\$0.14	\$0.14	\$0.12	\$0.12

**C. Miscellaneous Rates**

Travel Card	\$0.35 per minute
Toll Free	\$0.25 per minute
Travel Card Surcharge	\$0.80 per call

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.18 Business In Touch Service****A. General Description**

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

**B. Rates and Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**Current:**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.26 FirmRate (formerly tariffed as Business Plan 1)****A. General Description**

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card\* calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

(T)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

**B. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

(T)

\* Effective 10/27/09, only available to existing Customers.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)**
**5.26 FirmRate, (Cont'd.)****D. Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment selected by the Customer.

## 1. Switched Access Outbound Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

## 2. Switched Access Inbound (Toll Free) Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

## 3. Current Rates

## Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

## Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)**

**Plan E Service is no longer available to new Customers.**

**5.27 Plan E Service**

(M)

**5.27.1 General Description**

Plan E Service is an optional calling plan offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling. Plan E Service utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

This service cannot be selected for IntraLATA calling only.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of \$10.00. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via credit card or check cards (issued by Visa or MasterCard) from the authorized agent or financial institution prior to crediting an account. Account details, including calling activity and other charges, may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

(M)

*\* Material found on this page was previously located on Page 39*



---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.27 Plan E Service, (Cont'd.)**

(M)

**5.27.1 General Description, (Cont'd.)**

For the Residential Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted Residential Customer-elected charges, e.g., charges for statements of account. The Residential Customer who elects pre-paid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Residential Customer's option, the Residential Customer will also be notified of the available balance for calling at the end of each call. The Residential Customer will receive warning messages as the account balance is nearing depletion. Once the Residential Customer's available balance for calling has been depleted, the Residential Customer will be unable to place a new call, or continue a current call, using the Company's Plan E service until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this tariff.

(M)

*\* Material found on this page was previously located on Page 40*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.27 Plan E Service, (Cont'd.)**

(M)

**5.27.1 General Description, (Cont'd.)**

The Plan E Customer may elect to have the account automatically replenished through a pre-authorized credit card arrangement. The automatic replenishment can either be a monthly automatic deposit or a replenishment that is triggered when the balance in the account reaches a threshold specified by the Customer, as described below. The Customer may arrange for monthly automatic replenishment pursuant to Company-presubscribed procedures. A date of the month, 1 through 30, may be selected. In February, when day 29 or 30 is the selection, the automatic replenishment will take place on the 28th, except in a Leap Year when, if the 29th or 30th is selected, the automatic replenishment will take place on the 29th. The monthly automatic replenishment amount will be determined by the Customer. The monthly automatic replenishment shall be a whole dollar amount between \$10.00 and a maximum of \$999.00. The Customer may also arrange for automatic replenishment when the account balance falls below a Customer designated dollar threshold with a minimum threshold of \$5.00 and a maximum threshold of \$999.00. The threshold must be a whole dollar amount. When the threshold is reached, the recharge amount specified by the Customer will be automatically added to the account balance. The replenishment amount must be between \$10.00 and \$999.00 and must be a whole dollar amount. If for any reason the credit card company does not authorize any given automatic replenishment selected by the Customer, the automatic replenishment feature will be suspended until the Customer contacts the Company and reestablishes the service.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check or credit card refund, depending on the method of payment.

(M)  
(T,M)

*\* Material found on this page was previously located on Page 41*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.27 Plan E Service, (Cont'd.)**

(M)

**5.27.2 Rates and Charges**

Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Rates include all applicable federal, state and local sales and other taxes, fees, and surcharges. All rates and charges applicable to Plan E Service are listed below.

A one-time activation credit applies per account when a Customer first subscribes to Plan E Service or switches from another plan to Plan E. If the Customer cancels Plan E service before utilizing the entire activation credit, then the Company will not refund to the Customer any unused activation credit.

	<u>Maximum Rates</u>
Prepaid Service Rate per Minute:	\$0.10
Travel Card Rate per Minute:	(The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.)
Directory Assistance Charge:	(The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.)
Account Statement:	\$1.95 per account statement
Activation Credit:	\$5.00

(M)

*\* Material found on this page was previously located on Page 42*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.27 Plan E Service, (Cont'd.)**

(M)

**5.27.2 Rates and Charges, (Cont'd.)**

	<u>Current Rates</u>
Prepaid Service Rate per Minute:	\$0.10
Travel Card Rate per Minute:	\$0.25
Directory Assistance Charge:	\$0.50 per call
Account Statement:	\$1.95 per account statement
Activation Credit:	\$5.00

(M)

*\* Material found on this page was previously located in Appendix A - Current Rates, Page 2*

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions**

(M)

**5.28.1 General Description**

Effective 10/27/09, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

(N)

(N)

Simple Options is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card\* and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate SimpleOptions Plan. See [www.verizonldregulatory.com](http://www.verizonldregulatory.com).

**5.28.2 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**5.28.3 Monthly Usage Guarantee**

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

(M)

\* Effective 10/27/09, only available to existing Customers.

(T)

(M) – Material found on this page was previously located on Page 70.

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions, (Cont'd.)**

(M)

**5.28.4 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on SimpleOptions to the FlexDistance Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

(T)

(M)

*(M) – Material found on this page was previously located on Page 71.*

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions, (Cont'd.)**

(M)

**5.28.5 Usage Rates**

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

**A. Switched Access Outbound Rates**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

(M)

(M) – Material found on this page was previously located on Page 72 and in Appendix A-Current Rates Section, Page 5.

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions, (Cont'd.)**

(M)

**5.28.5 Usage Rates, (Cont'd.)****B. Switched Access Inbound (Toll Free) Rates**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

**C. Switched Access Outbound and Inbound Supplemental Discount**

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

(T)

(T)

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

(M)

(M) – Material found on this page was previously located on Page 72 and in Appendix A-Current Rates Section, Page 6.



---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions, (Cont'd.)**

(M)

**5.28.6 Bundled Service Option****A. General**

The Bundled Service Option is offered to SimpleOptions Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to SimpleOptions that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Eligible Business Customers must subscribe to Centrex (e.g. Centrex Plus, CustoPAK<sup>SM</sup>, CustoFLEX<sup>SM</sup>, Centranet), ISDN PRI/IntellilinQ PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or FlexGrow from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

**1. Discontinuance of Qualifying Services**

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this tariff.

(M)

*(M) – Material found on this page was previously located on Page 73.*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.28 SimpleOptions, (Cont'd.)**

(M)

**5.28.6 Bundled Service Option, (Cont'd.)****A. General, (Cont'd.)****2. Termination Liability**

(T)

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to SimpleOptions will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

**3. Combination with other offers**

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to SimpleOptions Customers, with the exception of promotions which waive the PIC change charge for new Customers.

**B. Usage Rates**

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

(M)

*(M) – Material found on this page was previously located on Page 74.*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.29 Travel Card Services**

(M)

**5.29.1 Business Travel Card Service** (This service is no longer available to new Customers)

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

**A. Usage Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

**B. Per Call Charges - Maximum**

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

(M)

*(M) – Material found on this page was previously located on Page 96.*

---

**SECTION 5 -OBSOLETE SERVICE OFFERINGS, (CONT'D.)****5.29 Travel Card Services, (Cont'd.)**

(T,M)

**5.29.1 Business Travel Card Service, (Cont'd.)****C. Current Rates**

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

**1. Usage Charges**

	Per Minute
Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

**2. Per Call Charges**

Per Call	\$0.00
----------	--------

(T,M)

*(M) – Material found on this page was previously located in Appendix A-Current Rates Section, Page 10.*

---

**CURRENT RATES****Long Distance Message Telecommunications Service - Residential (Section 3.5.1)**

Customer Dialed Direct Station-to-Station

	Peak	Off-Peak
IntraLATA	\$0.4000	\$0.4000
InterLATA	\$0.4000	\$0.4000

**Long Distance Message Telecommunications Service - Business (Section 3.5.2)**

Customer Dialed Direct Station-to-Station

	Peak	Off-Peak
IntraLATA	\$0.4000	\$0.4000
InterLATA	\$0.4000	\$0.4000

Business Minimum Spend Level	\$10.50
------------------------------	---------

**Plan B Service (Section 3.6.1)**

Rate Per Minute

Peak	\$0.140
Off-Peak	\$0.140

Monthly Recurring Charge	\$6.95
--------------------------	--------

**Plan C Service (Section 3.6.2)**

Usage Rate

Intrastate Outbound Calling - Per Minute	\$.10
------------------------------------------	-------

Monthly Recurring Charge	\$4.00
--------------------------	--------

**CURRENT RATES, (Cont'd.)****Plan G Service (Section 3.6.4)**

Rate Per Minute	\$0.08
-----------------	--------

Monthly Recurring Charge	\$7.95
--------------------------	--------

**Plan D Service (Section 3.6.5)**

Rate Per Minute		
-----------------	--	--

	<u>InterLATA</u>	<u>IntraLATA</u>
Monday - Friday	\$0.140	\$0.135
Saturday & Sunday	\$0.070	\$0.070

Monthly Recurring Charge	\$5.50
--------------------------	--------

(M)

(M)

**Plan F Service (Section 3.6.7)**

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
*	30*	\$0.12 per minute*
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

\* This Plan is only offered in conjunction with the corresponding interstate rate plan. Interstate service is provided in accordance with the corresponding interstate rate schedule.

*\* Certain material previously located on this page is now found on Page 144*

---

**CURRENT RATES, (Cont'd.)****Plan H Service (Section 3.6.8)**

Usage Rate, Per Minute:	\$0.10
-------------------------	--------

**Plan K Service - Unlimited (Section 3.6.9)**

Monthly Recurring Charge	\$17.04
--------------------------	---------

**Plan L Service (Section 3.6.10)**

Monthly Recurring Charge	
--------------------------	--

Per Account	\$6.00
-------------	--------

Usage Rates	
-------------	--

Per Minute	\$0.07
------------	--------

**Value Option (Section 3.6.10)**

Intrastate Outbound Calling Rate Per Minute	\$0.08
------------------------------------------------	--------

Toll Free Rate Per Minute	\$0.10
------------------------------	--------

Travel Card Rate Per Minute	\$0.10
--------------------------------	--------

Travel Card Per Call Charge	\$0.00
-----------------------------	--------

**CURRENT RATES, (Cont'd.)****Plan M Service (Section 3.6.11)**

Monthly Recurring Charge:

Per Line	\$5.00
----------	--------

Usage Rates and Charges:

Intrastate Outbound Calling Rate Per Minute	\$0.05
---------------------------------------------	--------

Toll Free Rate Per Minute	\$0.10
---------------------------	--------

Travel Card Rate Per Minute	\$0.10
-----------------------------	--------

Travel Card Per Call Charge	\$0.00
-----------------------------	--------

**Plan N Service - Unlimited (Section 3.6.12)**

Monthly Recurring Charge	\$16.99
--------------------------	---------

**Discounted Plan For Disabled Customers (Section 3.6.13)**

Rate Per Minute	\$0.10
-----------------	--------

Monthly Recurring Charge	\$0.00
--------------------------	--------

**Plan O Service - Unlimited (Section 3.6.14)**

Monthly Recurring Charge	\$12.95
--------------------------	---------

**Plan P Service (Section 3.6.15)**

Per Minute Rate	\$0.12
-----------------	--------



**CURRENT RATES, (Cont'd.)**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 147.*

**CURRENT RATES, (Cont'd.)**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 148.*

---

**CURRENT RATES, (Cont'd.)****FirmRate Plus**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**Switched Access Outbound Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.160	\$0.070	\$0.060

**Switched Access Inbound (Toll Free) Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.160	\$0.070	\$0.060

**FirmRate Advantage Plan (Section 3.7.3)**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**Switched Access Outbound Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

**Switched Access Inbound (Toll Free) Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

**CURRENT RATES, (Cont'd.)****FlexDistance Plan (Section 3.7.4)**

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

**Supplemental Discount**

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

**Business Unlimited Long Distance Service (Section 3.7.5)**

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06
Domestic Travel Card, per minute	\$0.36

**Bundled Service Option Rates and Charges**

	Month to Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00 *
Toll Free, per minute	\$0.06	\$0.06
Domestic Travel Card, per minute	\$0.36	\$0.36

---

**CURRENT RATES, (Cont'd.)****Travel Card Services (Section 4.1)**

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

**Residential Travel Card Service (Section 4.1.2)**

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

**A. Usage Charges****Rate Per Minute**

1.	Type 1 Travel Card	<u>InterLATA</u>	<u>IntraLATA</u>
	All times of day	\$0.75	\$0.75
2.	Type 2 Travel Card	<u>InterLATA</u>	<u>IntraLATA</u>
	All times of day	\$0.50	\$0.50

**B. Per Call Charge**

		<u>InterLATA</u>	<u>IntraLATA</u>
1.	Type 1 Travel Card	\$0.75	\$0.75
2.	Type 2 Travel Card	\$0.00	\$0.00

**CURRENT RATES, (Cont'd.)**

(M)

(M)

*(M) – Material previously located on this page is now found on Page 152.*

**CURRENT RATES, (Cont'd.)****Travel Card Services (Section 4.1), (Cont'd.)****Away from Home Service (Section 4.1.4)**

Effective March 20, 2010, Away from Home Service will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

**Plan 1 - Basic Package**

Travel Card: \$0.50 per minute  
Per Call Charge: \$0.00  
Toll Free  
(Including Residential Personal  
Toll Free Number): \$0.25 per minute

**Plan 2 - Standard Package \***

Travel Card \$0.25 per minute  
Toll Free  
(Including Residential Personal  
Toll Free Number): \$0.20 per minute

**Plan 3 - Deluxe Package \***

Monthly Recurring Charge \$1.00  
Travel Card \$0.10 per minute  
Toll Free  
(Including Residential Personal  
Toll Free Number): \$0.10 per minute

**Plan 4 - Plus Package**

Monthly Recurring Charge \$4.95  
Travel Card \$0.10 per minute  
Per Call Charge \$0.00  
Toll Free  
(Including Residential Personal  
Toll Free Number): \$0.10 per minute  
Monthly Recurring Charge \$3.00

*\* Plans 2 and 3 are not available to new Customers*

---

**CURRENT RATES, (Cont'd.)****Travel Card Options - Conference Calling (Section 4.1.5)**

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

Per Leg Charge \$0.00

Per minute charges apply in accordance with LDMTS rates on page 1 of this Appendix A.

**Joint Offer Card Service (Section 4.2)**

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

Rate Per Minute

All Times of Day InterLATA  
\$0.750

All Times of Day IntraLATA  
\$0.750  
Per Call Charge

Rate per call \$0.75

Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.

**Directory Assistance (Section 4.3)**

Directory Assistance Rates

Directory Assistance, Per Call \$1.50

Directory Assistance Call Completion Rates

Per Completed Call \$1.00

Rate per Minute \$0.18



**CURRENT RATES, (Cont'd.)****Operator Services (Section 4.4)****Per Call Service Charges**

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.4.8, Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station:	\$4.00
Billed Collect:	\$4.00
Billed to Third Party	\$4.00
Operator Assisted Person to Person	\$9.49
Operator Dialed Surcharge	\$0.50

**Usage Charges****InterLATA**

Peak		Off-Peak	
Initial	Each Add'l	Initial	Each Add'l
Minute	Minute	Minute	Minute
\$0.5500	\$0.5500	\$0.5500	\$0.5500

**IntraLATA**

Peak		Off-Peak	
Initial	Each Add'l	Initial	Each Add'l
Minute	Minute	Minute	Minute
\$0.3300	\$0.3300	\$0.3300	\$0.3300

**CURRENT RATES, (Cont'd.)****Toll Free Services (Section 4.5)****Business Toll Free Service (Section 4.5.1)**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.21	\$0.21	\$0.21	\$0.21
InterLATA	\$0.21	\$0.21	\$0.21	\$0.21

**Residential Personal Toll Free Number**

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers. (T)  
(T)

**Rates and Charges**

	Usage Charges	
	<u>Basic</u>	<u>Plus *</u>
Per minute rate:	\$0.25	\$0.05
	<u>Basic</u>	<u>Plus *</u>
Monthly Recurring Charge:	\$0.00	\$3.95

\* The Plus Option is not available to new Customers.

**Pay Telephone Surcharge (Section 4.6)**

Per Call Charge	\$0.50
-----------------	--------